

CABINET PROCUREMENT & INSOURCING COMMITTEE YOUNG PEOPLE'S CLINICAL HEALTH AND WELLBEING SERVICE (CHYPS PLUS) 1 YEAR EXTENSION CONTRACT APPROVAL KEY DECISION NO. AHI S148	
CPIC MEETING DATE: 5th December 2022	CLASSIFICATION: OPEN Report and Appendix
WARD(S) AFFECTED: All wards	
CABINET MEMBER: Cllr Kennedy, Cabinet Member for Health, Adult Social Care, Voluntary Sector and Leisure	
KEY DECISION: Yes REASON: Affects two or more wards	
GROUP DIRECTOR: Helen Woodland, Group Director for Adults, Health and Integration	
CONTRACT VALUE, <u>both</u> Inclusive of VAT and Exclusive of VAT (for the duration of the contract including extensions)	£540,145
CONTRACT DURATION (including extensions e.g. 2 yrs + 1 yr + 1 yr)	1 Year Extension

1. CABINET MEMBERS' INTRODUCTION

- 1.1 This report requests an extension to the current Young People's Clinical Health and Wellbeing Service (CHYPS Plus) for an additional year. This will allow for its alignment with the procurement of public health services for children in the school-going age. This extension will ensure continuity of a vital service for City and Hackney residents whilst a full recommissioning process is undertaken. This recommissioning process will involve a full evidence review and service redesign, with a view to maximise the potential for service integration and insourcing, and it is important that enough time be allowed for these steps to be comprehensively undertaken.
- 1.2 Local Authorities have a statutory responsibility under the Health and Social Care Act 2012 for improving the health of their local population. As commissioners they hold a number of statutory duties including commissioning public health services and Health Needs Assessment for Children and Young People in the City and Hackney.
- 1.3 CHYPS Plus is a child centred clinical and treatment service delivered out of six main sites for children and young people aged 11-19 or up to 25 for young people that are particularly vulnerable to poorer health outcomes, such as being homeless or in contact with the youth justice system.
- 1.4 The Service provides access to a range of essential services for children and young people including stop smoking, screening and treatment of sexually transmitted infections, access to contraception, pregnancy testing, and advice and support. The Service also provides brief intervention for mild to moderate mental health issues and supports onward referral to other key services such as termination of pregnancy, counselling or specialist weight management services.

2. GROUP DIRECTOR'S INTRODUCTION

- 2.1 This report seeks approval to extend the contract for the current Young People's Clinical Health and Wellbeing Service (CHYPS Plus) for an additional year to enable the procurement of public health services for school-age children. This will support the wider comprehensive review and redesign process for a fully integrated Children and Young People's Wellbeing service for 0-25 year olds in the City and Hackney in future.
- 2.2 The Service is an essential part of this broader integration 'Super Youth Hub' project. Without agreement to extend the contract by an additional year there is a significant risk that specialist sexual health services for young people will not be part of this placed based holistic service designed to meet the needs of today's young residents.

3. RECOMMENDATION(S)

Cabinet Procurement and Insourcing Committee is recommended to:

- 3.1 Agree to extend the Young People's Clinical Health and Wellbeing Service contract for up to 1 year until 31 August 2024 at a maximum cost of £540,145.**

4. RELATED DECISIONS

- 4.1 None

5. REASONS FOR DECISION/OPTIONS APPRAISAL.

- 5.1.1 As the lead department responsible for the local pandemic response, The Public Health service has been heavily involved in the borough's Covid-19 response since March of 2020. Public Health's role has included significant additional delivery, such as; creating and managing the City and Hackney Health Protection Board which met weekly to coordinate the response to the pandemic at a local level, developing the local outbreak control plan and coordinating the targeted management of local outbreaks, setting up Covid-19 testing sites, setting up and running a local contact tracing system, creating a new Covid-19 data dashboard and leading key programmes to support the local pandemic response (notably mobilising a Public Health Community Champions programme and a new VCS grants programme). These initiatives, among other aspects of the local pandemic response, have been predominantly delivered using existing staff resources.
- 5.1.2 The demand that the pandemic response put upon the Public Health team meant that the service essentially went into business continuity in March 2020. Consequently, many day to day activities relating to commissioning and procurement were not able to take place.
- 5.1.3 The disruption of the Covid-19 period caused a significant backlog in commissioning activities which is still being worked through. Additional staffing resources have been recruited to support this work and where it is safe to do so, some contracts for non-core services have been allowed to end. However, even with these measures in place it has still been necessary to prioritise e.g., as a higher value contract the procurement of the Health Visiting service has been prioritised over CHYPS Plus (the Health Visiting Business Case Report was agreed by CPIC in October 2022).
- 5.1.4 CHYPS Plus provides a vital service to at risk children and young people, including access to appropriate clinical interventions related to substance misuse, sexual health, and mental and physical wellbeing. This extension will ensure that there is an appropriate legal framework in place for these services to continue.
- 5.1.5 The current strategy will be reviewed and resident and stakeholder engagement will be carried out in order to redesign a more responsive service specification, informed by the latest evidence and best practice guidance, for re-procurement next year. The one year extension will allow

this review work to be undertaken and allow time for insourcing of all or part of the service to be fully considered and plans developed as appropriate. This will also enable the inclusion of the holistic specialist services for young people currently provided by CHYPS Plus to be considered as part of a broader integration project titled 'Super Youth Hub' (SYH).

- 5.1.6 The SYH aims to bring together a range of preventative and treatment services for school age children and adolescents including services for; wellbeing and mental health support, sexual health, substance misuse, primary care and training and employment. The SYH will be a place-based service with an ambition to improve young people's autonomous and independent access to a range of services based on an assessment of need. Service planning will be informed through a community participatory research project led by young people. The services being considered for SYH are currently funded separately by departments in Hackney council, such as Hackney education and public health, and by health partners including primary care, the North East London Integrated Care Board and The City of London who are working together to redesign services based on the views and perspectives of young people and their specific needs.
- 5.1.7 CHYPS Plus experienced a significant reduction in footfall to the Service during the Covid-19 'lockdown period' when the Service moved from a 'drop in' service at a variety of locations to an appointment-only service at one central hub. Since services reopened in July 2021, footfall to the hubs have not returned to pre-pandemic levels and the Service has been underperforming on key performance indicators. Prior to the pandemic CHYPS Plus had also observed a drop in engaging new young people into the Service. The Service is making some immediate changes to the leadership of the Service including a change in governance from a 'stand alone service' to governance and oversight by the Clinical Leadership of the Homerton Healthcare NHS Trust Sexual Health Service. The proposed extension will enable time to work with the current Provider to improve performance and make adjustments to the outreach delivery model in the short term to improve access into the Service. This will also inform the SYH project in terms of increasing understanding of the service needs of young people in Hackney and The City post Pandemic.
- 5.1.8 This service is currently delivered by a local NHS trust and it is unlikely that the proposed extension will be challenged. NHS providers are under considerable pressure and are prioritising the delivery of existing services. In addition, following the passing of the Health and Care Act 2022 providers are increasingly focusing on partnership working with local commissioners (changes to the provider selection regime for health, including Public Health services, are anticipated but the timetable is currently TBC).
- 5.1.9 This procurement is part of a phased recommissioning programme for all 0-19 year olds (up to 25 years where there is a statutory responsibility) that will deliver efficiencies and improved outcomes through integration.
- 5.1.10 The initial contract period was two years with a further three additional years extension. During this period, work continues to identify future opportunities

around integrating services as part of a comprehensive review and redesign process for a fully Integrated Children and Young People's Wellbeing service for 0-25 year olds in the City and Hackney.

- 5.1.11 There is an ongoing business need for this service and the proposed extension will ensure that this can continue to be delivered on an appropriate legal basis. Substantial resources have gone into resolving the backlog of procurement activity that has built up but COVID-19 was a worldwide pandemic which prevented the Public Health service from delivering its planned procurement programme and this could not reasonably have been foreseen by commissioners.

5.2 ALTERNATIVE OPTIONS (CONSIDERED AND REJECTED)

1. Allow the service to end and do not procure a new service	Allowing the service to end would result in City and Hackney children and young people having no access to essential services currently provided by CHYPS Plus. This would have a negative impact on population health and wellbeing and risks increasing health inequalities within the borough.
2. Procure a new service via an open procurement	The contract with the current service provider ends on 31 August 2023, meaning there is not sufficient time, resources and capacity to fully redesign the Children and Young People Service taking account of the latest clinical guidance, benchmarking and the potential for insourcing ahead of this date.
3. Insourcing	The contract with the current service provider ends on 31 August 2023. Therefore, there is insufficient time to consider and develop the capacity to deliver this service within the Council. However, insourcing will be a central consideration of the recommissioning process for the new service to be delivered from August 2024. All aspects of the service will be assessed on whether they could be effectively delivered in house.
4. Extending the current service for another year while running a concurrent re-procurement (Recommended)	This will allow for a comprehensive service redesign to take place without disrupting the provision of the current service. It ensures alignment of the procurement timetable with other related services thereby maximising the potential for service integration and the potential for insourcing.

6. PROJECT PROGRESS

6.1 Developments since the Business Case approval.

None

6.2 WHOLE LIFE COSTING/BUDGETS

6.2.1 This service provides a clinical and treatment service for young people aged 11 to 19. A contract with a total value of £2.6M was awarded to Homerton University Hospital (HUH) in 2016 following a competitive procurement process. In response to the Covid-19 pandemic, this contract was extended until the end of August 2023 via CPIC Report in May 2021.

6.2.2 This extension was required to ensure continuity of service and to manage the backlog of recommissioning activity that developed during COVID. A 1 year extension until the end of August 2024 is requested as part of the phased approach to the recommissioning of all public health, children, and young people (0-25) related services. Aligning the procurement timetable with other related services will maximise the potential for service integration, align with the completion of the Super Youth Hubs project and facilitate a comprehensive consideration of the potential for insourcing. The total cost of this extension will be a maximum of £540,145.

6.3 SAVINGS

6.3.1 No savings are required from this service.

7. SUSTAINABILITY ISSUES AND OPPORTUNITIES, SOCIAL VALUE BENEFITS

7.1 Procuring Green

7.1.1 This is primarily a service contract that will have a minimal environmental impact. This will be mitigated by ensuring that the service is required to have appropriate recycling facilities, safe disposal of clinical waste and a preference for use of sustainable transport for staff providing the service. The provider will also be required to keep their records in a paperless format, where possible and active travel options for staff will be encouraged.

7.2 Procuring for a Better Society

7.2.1 This is a service that cannot be broken down into smaller lots, however, the service is expected to work in partnership with local providers at the Community Level. The provider will be required to pay the London Living Wage as a minimum and deliver the service from locations accessible to City and Hackney residents.

7.3 Procuring Fair Delivery

- 7.3.1 This service directly aims to address health inequalities and improve the health and wellbeing of the local families who use it. The social value delivered by the provider was a key part of the award criteria for the original contract.

7.4 Equality Impact Assessment and Equality Issues

- 7.4.1 The Service is available to all children and young people aged 11-19 years old and is provided on a walk-in basis at youth friendly hours such as evenings and on weekends. The Service also targets specific groups of young people up to the age of 25 that are known to be particularly vulnerable to poor health including those leaving care or those known to the youth justice service. Other targeted populations include those living in deprived areas; minority ethnic groups (including gypsy and traveller communities); refugees and asylum seekers; teenage parents or children of teenage parents; those not in education, employment or training; homeless young people; young people living with mental health problems or those at risk; young people living with HIV and Aids; young people experiencing substance misuse issues; LGBTQ+ young people; and young people with special education needs or physical or learning disabilities. Equalities data is collected as part of the quarterly monitoring process on personal characteristics such as sexuality, gender, ethnicity and age.

7.5 Social Value benefits

- 7.5.1 Please refer to sections 7.1 - 7.4 above

8. ALTERNATIVE OPTIONS (CONSIDERED AND REJECTED)

- 8.1 Please refer to section 5 above

9. Tender Evaluation

- 9.1 A timeline for the commissioning process, detailing the relevant activity, is set out in Appendix 1.

10. Contract Management

- 10.1 The service will continue to have the same named Public Health Specialist and Public Health Commissioning Team Officer to engage in the day to day management of the service
- 10.2 Quarterly Contract monitoring meetings will look into the performance against Key Performance Indicators, identification and mitigation of any underperformance issues, service development, as well as staffing and health and safety issues. This will be implemented throughout the contract period.

10.3 These meetings will provide an open forum for all engaged stakeholders to discuss and monitor continuous improvement of performance, and escalate any identified underperformance if necessary.

10.4 The provider will be expected to adopt an approach of continuous learning and development to improve the service delivery throughout the contract.

10.5. Key Performance Indicators:

Contract/Service	CHYPS Plus - Homerton Hospital - Children 5-19	
Ensuring access to services and that general health assessments are completed for all new attendees at all clinical delivery locations:		
Performance Indicators	Target	Frequency
Number of new young people seen broken down by location (fixed and hubs) total indicative <ul style="list-style-type: none">Number of new young people seen at The EdgeNumber of new young people seen at The HouseNumber of new young people seen at Forest RoadNumber of new young people seen at Stoke NewingtonNumber of new young people seen at Concorde	600	Quarterly reporting, annual targets
% of new young people seen with holistic assessment completed	38%	Quarterly reporting, annual targets
Total number of young people seen including returning (total attendance) Total indicative <ul style="list-style-type: none">Number of unique visits (number of individual clients who attended the service)Number of non face to face client contacts (telephone contacts)Number of clinical sessions cancelledNumber of clients who leave before being seenNo of clients turned away (young people signposted to other service or asked to return due to capacity)	2000	Quarterly reporting, annual targets
Improvements in sexual and reproductive health (Note: these are the main KPIs but the service will also provide a breakdown of sexual health activity data.)		
% of young people seen offered STIs screen (including HIV)	70%	Quarterly reporting, annual targets
% of young people seen accepted STIs screen (including HIV)	60%	
% of young women offered LARC	38%	

% of young women accepting LARC (as a % of all young women seen)	15%	
% of new young people seen offered registration on the C-Card scheme who are not registered (please also provide numbers)	70%	
% of new young people seen accepted registration on the C-Card scheme who are not registered (please also provide numbers)	60%	
Number of repeat visits for C-Card	400	
Support and follow up care for all young women who conceive		
% of YP receiving contraceptive advice post-TOP.	100%	Quarterly
% of eligible pregnant young women referred to Family Nurse Partnership	100%	
Support for young people who have offended and are supported by Young Hackney		
% of YP offered a holistic health check	100%	Quarterly
% of eligible YP offered registration of the C-Card scheme	70%	
% of eligible YP accepted registration of the C-Card scheme	60%	
Number of YP offered STI screening	70%	
Number of YP accepted STI screening	60%	
Recording of YP referred into CAMHS or equivalent mental health service (and total number)	100%	
Recording of YP referred into Young Hackney Substance Misuse Service (and number)	100%	
Service user experience is informing service development		
Annual patient experience survey	1	Annually

11. COMMENTS OF THE GROUP DIRECTOR FINANCE AND CORPORATE RESOURCES

- 11.1 The recommendation of this report is to agree to extend the current contract for the Young People's Clinical Health and Wellbeing Service (CHYPS Plus) for a further year, until 31 August 2024. The extension is required to ensure continuity of service whilst undertaking a recommissioning of the CHYPS Plus, which involves completing a detailed evidence review and service redesign.

- 11.2 The total cost of the contract extension of £540,145 has been factored into the Public Health commissioning plans, and will not result in a budget pressure to the council. If the grant was to be reduced in future years, then management actions including reviewing this service, would need to be considered to ensure that expenditure is contained within the ring-fenced Public Health grant.

12. VAT Implications on Land & Property Transactions

None.

13. COMMENTS OF THE DIRECTOR LEGAL, DEMOCRATIC & ELECTORAL SERVICES

- 13.1 The current contract for the Young People's Clinical Health and Wellbeing Service contract expires on 31st August 2023 and this Report sets out the reasons why it has not been possible to undertake a procurement process to continue service provision following such expiry. Therefore it is proposed to extend the current contract with the service provider whilst the Council undertakes a substantive procurement exercise for future service provision.
- 13.2 Contract Standing Order 4.3ii. states that where a proposed variation to a contract is not provided for within the contract, and the total cost of the contract exceeds the relevant public procurement threshold, the Director or Group Director shall obtain written authorisation from the Director of Legal and Governance to proceed with the variation in accordance with Regulation 72 of the Public Contracts Regulations 2015. Following representations to her, the Director of Legal, Democratic and Electoral Services has given her authorisation for this contract extension and therefore Cabinet Procurement and Insourcing Committee is permitted to agree the recommendations in this Report.

14. COMMENTS OF THE PROCUREMENT CATEGORY LEAD

- 14.1 This report concerns a one year extension to an existing contract with Homerton Hospital for the delivery of health and wellbeing interventions targeting vulnerable children and young people known as CHYPS Plus. The interim extension is proposed as delays to commissioning activity related to the COVID-19 pandemic and the capacity of the service to resolve the backlog of activity that has developed mean that procurement cannot now be completed within the required timeframe.
- 14.2 The total cost of the contract, inclusive of the proposed extension is above £2M, therefore under the Council's Contract Standing Orders approval must be sought from Cabinet Procurement and Insourcing Committee via a written report.
- 14.3 The value of the service is also above the relevant public procurement threshold (Public Contract Regulations 2015, Social and Other Specific Services 'light touch' regime). Therefore there is some risk of challenge to

extending the contracts without competition. However, the limitations on the market to respond, and on internal public health expertise to progress the service redesign at present, appear to provide reasonable justification for this course of action when compared with the alternative options considered.

14.4 Suitable KPI are in place for the extension period and sustainability deliverables are noted including payment of the London Living Wage.

14.5 The requested extensions cover the period up to August 2024. Recommissioning is to be progressed following the timeline provided. Upon extension, modification notices must be published as required in accordance with the regulations for transparency purposes.

APPENDICES

Appendix 1 - Proposed commissioning timeline

EXEMPT

No exemptions apply to this report.

BACKGROUND PAPERS

None

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Appendix 1 - Proposed commissioning timeline

Activity	Description	Indicative time required	Notes
Research and Design	Building on existing research on both service need and service delivery	November 2022 – January 2023	
Stakeholder Engagement and Co-design	Engagement with key stakeholders including residents, high prevalence group representatives and current service providers	February 2023- April 2023	Activities to include the following: Engaging with residents through quantitative surveys, focus groups and workshops Working with partners to engage high prevalence groups Engaging with the current service providers Engaging with other providers
Specification Writing and Tender Documents Drafting	Writing the spec on the basis of the above, draft the tender documents and outline the required outcomes	April 2023 –July 2023	To overlap with the stakeholder engagement phase, but documents will not be finalised until all stakeholder engagement activities have been concluded and collated
Business Case	Business case to go to HPB/CPIC	August 2023	This report will go to HPB/CPIC in August 2023 having received signoff from various stakeholders, and will include an options appraisal based on the information gathered in the research/stakeholder engagement processes.

Tender	All documents finalised and published on the portal	October 2023-January 2024	Tender stage to be followed by expert evaluation
Contract Award	Contract award report to go to HPB/CPIC	February 2024	Award report to be written and will go to HPB/CPIC in September 2023
Mobilisation	6 months of mobilisation scheduled	March 2024-August 2024	A sufficient mobilisation period to ensure a smooth transition to the new service/provider.